

**UNITED STATES OF AMERICA
BEFORE THE
FEDERAL ENERGY REGULATORY COMMISSION**

JEFFERSON ISLAND STORAGE & HUB, L.L.C.

**STATEMENT OF OPERATING TERMS AND CONDITIONS
FOR SERVICES RENDERED PURSUANT TO
SECTION 311 OF THE NATURAL GAS POLICY ACT OF 1978 AND THE
RULES AND REGULATIONS ADOPTED THEREUNDER**

Version 4.0.0

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ETariff Information

- a. Tariff Submitter: Jefferson Island Storage & Hub, L.L.C.
- b. FERC Tariff Program Name: FERC NGPA Gas Tariff
- c. Tariff Title: NGPA Section 311 SOTC
- d. Tariff Record Proposed Effective Date: April 1, 2016
- e. Tariff Record Title: Statement of Operating Terms and Conditions
- f. Option Code: A
- g. Other Information: Revised SOTC Filing, Statement of Conditions Change (no rate change)

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JEFFERSON ISLAND STORAGE & HUB, L.L.C.
STATEMENT OF CURRENTLY EFFECTIVE RATES

The following is a statement of Jefferson Island’s currently effective rates for service hereunder on Jefferson Island’s Facilities:

| SERVICES | RATE TYPE | RATE |
|---|---------------------------------|--------------|
| Firm Storage Service (“FSS”) | Injection Rate | Market-based |
| | Deliverability Rate | Market-based |
| | Space Reservation Rate | Market-based |
| | Deliverability Reservation Rate | Market-based |
| | Fuel | Market-based |
| Interruptible Parking Service (“IPS”) | Parking Rate | Market-based |
| | Injection Rate | Market-based |
| | Withdrawal Rate | Market-based |
| | Fuel | Market-based |
| Interruptible Loan Service (“ILS”) | Loan Rate | Market-based |
| | Injection Rate | Market-based |
| | Withdrawal Rate | Market-based |
| | Fuel | Market-based |
| Interruptible Wheeling Service (“IWS”) | Wheeling Rate | Market-based |
| | Fuel | Market-based |
| Interruptible Overrun Service (“IOS”) | Injection Rate | Market-based |
| | Withdrawal Rate | Market-based |
| | Fuel | Market-based |
| Interruptible Imbalance Trading Service (“IBTS”) | Imbalance Trading Fee | Market-based |
| Title Transfer for Storage (“TTS”) | Title Transfer Fee | Market-based |
| Title Transfer for Interruptible Gas at Receipt and Delivery Points (“TTP”) | Title Transfer Fee | Market-based |

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RULES AND REGULATIONS ADOPTED THEREUNDER**

This statement by Jefferson Island Storage & Hub, L.L.C. (“Jefferson Island”), an intrastate pipeline within the meaning of Section 2(16) of the Natural Gas Policy Act of 1978 (“NGPA”) is filed pursuant to Section 284.123(e) of the regulations of the Federal Energy Regulatory Commission (“FERC”), and describes the general terms and conditions under which Jefferson Island will provide firm storage and interruptible hub services to eligible customers qualified to receive such services pursuant to NGPA § 311(a)(2), as implemented by Part 284, Subpart C of the FERC’s regulations, 18 C.F.R. Part 284 and shall hereinafter be referred to as the “Statement of Operating Terms and Conditions” or “SOTC.” As indicated below, Jefferson Island, in addition to its primary business as an intrastate and NGPA provider of storage and transportation services, also uses its Facilities in connection with the purchase and sale of natural Gas for its own account to maximize the utilization of its Facilities.

GENERAL TERMS AND CONDITIONS

ARTICLE 1. DEFINITIONS

The following terms used in this SOTC shall have the meanings hereinafter set forth:

1.1. **Available Capacity** means the quantitative amount of service Jefferson Island is capable of providing at any time, as determined by Jefferson Island in its sole discretion, including capacity available on either a long-term or short-term Firm Basis or on an Interruptible Basis.

1.2. **Btu** means British Thermal Unit and shall be the quantity of heat required to raise the temperature of one (1) pound of water from fifty-eight and five tenths degrees (58.5 degrees) Fahrenheit to fifty-nine and five-tenths degrees (59.5 degrees) Fahrenheit. The reporting basis for Btu is 15.025 dry psia with an atmospheric pressure of 14.73 pounds per square inch at a temperature of sixty degrees (60 degrees) Fahrenheit. “MMBtu” means one million (1,000,000) Btu.

1.3. **Business Day** means any Day, except Saturdays, Sundays, and New York Mercantile Exchange (NYMEX) scheduled holidays.

1.4. **Calendar Year** means a period of three hundred sixty-five (365) consecutive days commencing and ending at 9:00 A.M. Central Clock Time (“CCT”), provided that any year which contains that date of February 29 shall consist of three hundred sixty-six (366) days.

1.5. **Confirmation Letter** means the written form of confirmation of a Transaction Request as described in Article 7.3.1.7. of this SOTC that is accepted and confirmed by Jefferson Island and shall be executed by both Customer and Jefferson Island for a Hub Service under an executed Service Agreement. Separate Confirmation Letters are required for each individual type of Hub Service.

1.6. **“A cubic foot of gas”** equals the volume of Gas that occupies one cubic foot at a temperature of sixty degrees (60 degrees) Fahrenheit and at pressure of 15.025 dry psia with an atmospheric pressure of 14.73 pounds per square inch. “Mcf” means one thousand (1,000) cubic feet and “MMcf” means one million (1,000,000) cubic feet of Gas.

1.7. **Customer** means the party that has executed a Service Agreement with Jefferson Island and holds all lawful rights and title to the natural Gas that is being stored.

1.8. **Day** means a period of twenty-four (24) consecutive hours, beginning at 9:00 A.M. CCT, on any calendar day and ending at 9:00 A.M. CCT, on the following calendar day.

1.9. **Dekatherm** (“Dth”) means the quantity of heat energy which is equivalent to one (1,000,000) Btu and is used synonymously with MMBtu.

1.10. **Deliverability Rate (also referred to as “Withdrawal Rate”)** means the fee per MMBtu Customer is obligated to pay to Jefferson Island on quantities of Gas withdrawn and delivered for Customer’s account.

1.11. **Delivery Point(s) or Point(s) of Delivery** means the point or points at which Gas is delivered by Jefferson Island to Customer. Delivery Points may include such logical points as Jefferson Island may establish, from time to time, for Pooling purposes.

1.12. **Facilities** mean the Jefferson Island Storage & Hub, L.L.C. facilities, together with injection wells, withdrawal wells, pipeline header system and other facilities relative thereto, located in Vermilion and Iberia Parishes, near Erath, Louisiana.

1.13. **Firm Basis or Firm** with respect to any service, whether under a long-term or short-term Service Agreement, means that the use or partial use of the Facilities and/or capacity required to perform the service is reserved for a Customer and, subject to the curtailment provisions of Article 9 of this SOTC, is not subject to any other claim by another person.

1.14. **Firm Storage Services** means any injection, storage, withdrawal and associated transportation services provided by Jefferson Island on a Firm Basis at the Facilities.

1.15. **Force Majeure** shall have the meaning ascribed in Article 21.

1.16. **Fuel** means the quantity of Gas in-kind or in dollars that Jefferson Island shall receive as payment for fuel and loss, if any, associated with the operation of the Facilities.

1.17. **Fuel Percentage** means the percentage of Gas Jefferson Island retains in-kind of Customer's delivered Gas quantities for reimbursement of Fuel.

1.18. **Gas** means merchantable natural Gas that meets or exceeds the specifications set forth in Article 13 of this SOTC.

1.19. **Gross Heating Value** means the total calorific value expressed in Btus per cubic foot obtained by the complete combustion at constant pressure of the amount of Gas which occupies a volume of one (1) cubic foot at a temperature of sixty degrees (60°) Fahrenheit when saturated with water vapor and with air of the same temperature and pressure as the Gas when the products of combustion are cooled to the initial temperature of the Gas and air when the water formed by combustion is condensed to the liquid state.

1.20. **Hub Services** means one or a combination of more than one of the following services rendered by Jefferson Island: Interruptible Parking, Interruptible Wheeling, Interruptible Loan, Interruptible Overrun, Interruptible Imbalance Trading, and Title Transfer.

1.21. **Injection Rate** means the fee per MMBtu Customer is obligated to pay to Jefferson Island on quantities of Gas delivered by Customer.

1.22. **Interconnecting Pipeline** means the third-party interconnecting pipeline directly connected to Jefferson Island's Facilities and designated by Customer to deliver Gas to the Receipt Points or to receive Gas from the Delivery Points.

1.23. **Internet Web Site** means Jefferson Island's HTML site accessible via the Internet's World Wide Web and located at <http://www.gasnom.com/ip/jeffersonisland>.

1.24. **Interruptible Basis or Interruptible** means that the service is subject to interruption at any time by Jefferson Island in order to accommodate the use of the Facilities, or any part thereof, by (i) any Customer contracting for service on a Firm Basis, (ii) Jefferson Island for any reason in its sole discretion, or (iii) any interruptible Customer with a higher priority.

1.25. **Interruptible Service** means any service set forth in Article 7.3.4. of this SOTC that Jefferson Island performs on an Interruptible Basis.

1.26. **Maximum Daily Injection Quantity ("MDIQ")** means the maximum quantity of Gas which Jefferson Island is obligated to receive into its Facility for the account of Customer during one Day as specified in an executed Service Agreement between Customer and Jefferson Island.

1.27. **Maximum Daily Withdrawal Quantity ("MDWQ")** means the maximum quantity of Gas which Jefferson Island is obligated to deliver for the account of Customer during one Day as specified in an executed Service Agreement between Customer and Jefferson Island.

1.28. **Maximum Storage Quantity (“MSQ”)** means the maximum quantity of Gas which Jefferson Island is obligated to store at any one time for the account of Customer as specified in an executed Service Agreement providing for Firm Storage Service between Customer and Jefferson Island.

1.29. **Maximum Quantity (“MQ”)** means the maximum quantity of Gas which Jefferson Island is obligated to park, loan, or wheel on an Interruptible Basis for the account of Customer during one Day as specified in an executed Service Agreement.

1.30. **Month** means a period beginning at 9:00 A.M. CCT on the first Day of a calendar Month and ending at the same hour on the first Day of the succeeding calendar Month.

1.31. **Operational Balancing Agreement(s) (“OBA”)** means an agreement(s) between Jefferson Island and an upstream or downstream Point Operator at a Receipt or Delivery Point(s) whereby the variance of actual measured Gas and confirmed Gas at a particular Receipt or Delivery Point(s) is resolved between Jefferson Island and the upstream or downstream Point Operator under the terms of the OBA.

1.32. **Operational Purposes** means natural Gas purchased and received, or sold and delivered, for purposes of (1) balancing fuel quantities under storage agreements, (2) maintaining system pressure; (3) maintaining the operational integrity of the physical system and the preservation of physical assets and their performance (including the capability and performance of the storage field and the compressor unit), (4) maintaining the overall operating performance of the entire physical system as an entity (or any portion thereof), and (5) maintaining (on a reliable and operationally sound basis) total system deliverability and the quality of the Gas delivered. Decisions regarding purchases and sales for Operational Purposes shall be within Jefferson Island's sole discretion, which discretion shall be exercised without undue discrimination or preference.

1.33. **Point Operator** means any legal entity that owns natural gas production, or owns and/or operates gas production, processing or upstream or downstream pipeline facilities, which are directly connected to Jefferson Island's Facilities, and who is responsible for the confirmation and scheduling of receipt or delivery quantities, and the allocation of Gas through such interconnecting facility.

1.34. **Pooling** means (1) the aggregation of Gas from multiple physical or logical points and/or logical points to a single physical or logical point, and/or (2) the dis-aggregation of Gas from a single physical point or logical point to multiple physical or logical points. Jefferson Island may provide Pooling under its Firm Storage Services and Interruptible Services by establishing, from time to time, a logical point or points to serve as Delivery Point(s) and Receipt Point(s).

1.35. **Potential Customer** shall mean any person that desires to execute a Service Agreement with Jefferson Island.

1.36. **Predetermined Allocation Methodology (“PDA”)** means the method established between Jefferson Island and an upstream or downstream Point Operator to be applied for purposes of allocating quantities of Gas measured at any Receipt or Delivery Point(s).

1.37. **Primary Delivery Point(s)** means the Delivery Point(s) at which Gas is delivered by Jefferson Island to Customer for the account of Customer under an executed Service Agreement providing for Firm Storage Service.

1.38. **Primary Receipt Point(s)** means the Receipt Point(s) at which Gas is received into the Facilities by Jefferson Island for the account of Customer under an executed Service Agreement providing for Firm Storage Service.

1.39. **Psia** means pounds per square inch absolute.

1.40. **Psig** means pounds per square inch gauge.

1.41. **Receipt Point(s) or Point(s) of Receipt** means the point or points at which Gas is received into the Facilities by Jefferson Island from the Customer. Receipt Points may include such logical points as Jefferson Island may establish, from time to time, for Pooling purposes.

1.42. **Scheduled Quantities** are those quantities of Gas nominated by Customer then scheduled according to Article 9 of this SOTC and confirmed by Jefferson Island.

1.43. **Secondary Delivery Point(s)** means the alternate Delivery Point(s) at which Gas may be delivered by Jefferson Island to Customer for the account of Customer as specified in an executed Service Agreement providing for Firm Storage Service.

1.44. **Secondary Receipt Point(s)** means the alternate Receipt Point(s) at which Gas may be received by Jefferson Island for the account of Customer as specified in an executed Service Agreement providing for Firm Storage Service.

1.45. **Service Agreement** means an executed agreement between Jefferson Island and Customer providing for service by Jefferson Island on a Firm Basis or Interruptible Basis.

1.46. **Space Reservation Rate** means the fee per MMBtu of storage capacity reserved by Customer.

1.47. **Storage Inventory** means the quantity of Working Gas in MMBtus that a Customer has in place in Jefferson Island's Facilities for Customer's account, provided that the Storage Inventory shall never exceed Customer's applicable MSQ or MQ.

1.48. **Transportation Rate** means the fee per MMBtu Customer is obligated to pay to Jefferson Island on quantities of Gas delivered for Customer's account.

1.49. **Working Gas** means the Gas which is injected into the Facilities by Jefferson Island for its own account, or for the account of each Customer pursuant to the terms and conditions of Customer's Service Agreement net of applicable fuel.

ARTICLE 2. AVAILABILITY

2.1. Jefferson Island owns and operates the Facilities. Its primary business is to serve its storage markets within the State of Louisiana. Jefferson Island also will provide Firm Storage

and Interruptible Services pursuant to NGPA § 311. In addition to its primary intrastate and NGPA business, Jefferson Island also utilizes the Facilities for its own account to market natural Gas quantities on a bundled sales basis. The Firm Storage and Interruptible Services available under this SOTC are provided on behalf of Customers that are qualified to receive such service under NGPA § 311(a)(2), without undue discrimination or preference within the meaning of 18 C.F.R. § 284.7(b)(1), subject to:

- 2.1.1. The terms and conditions set forth in this SOTC;
- 2.1.2. such other reasonable conditions as may be established from time to time by Jefferson Island pursuant to 18 C.F.R. § 284.123(e);
- 2.1.3. applicable legal and regulatory requirements; and
- 2.1.4. the execution of a Service Agreement and the terms and conditions contained in such Service Agreement.

ARTICLE 3. REQUEST FOR SERVICE

3.1. Requests for Service. Any Potential Customer wishing to obtain Firm Storage Service or Interruptible Service from Jefferson Island shall submit in writing to Jefferson Island a request for service, which shall include the information specified in Article 3.2. herein below. Such request may be delivered in person or submitted by United States mail, overnight courier service, e-mail or facsimile transmission (fax). Jefferson Island shall evaluate and respond to Potential Customer's request within five (5) Business Days of its receipt. If Jefferson Island and Potential Customer mutually agree to the rates that Potential Customer will pay for service, Jefferson Island shall, subject to Potential Customer's evidence of creditworthiness and execution of a Service Agreement, endeavor to provide service within the time specified in the written request. A Potential Customer's request for service shall be considered complete only if the information specified in Article 3.2 herein below is provided in writing. Jefferson Island shall have the right to reject any request for service that does not contain the required information set forth herein and Jefferson Island will have no liability to Potential Customer or any other entity in connection with such rejection.

3.2. Information Requirements. Each request shall include the following information:

3.2.1. The Potential Customer's legal name, address, commercial and credit representatives, telephone numbers, email addresses, tax identification number, and Dun & Bradstreet's D-U-N-S® number.

3.2.2. A statement of whether Potential Customer is a local natural gas distribution company (LDC), an intrastate pipeline company, a Hinshaw pipeline company, an interstate pipeline company, marketer/broker, producer, end user or other type of entity (which other entity must be described).

3.2.3. Volume and type of service requested, whether Firm Storage Service or Interruptible Service, and, if the latter, the particular Interruptible Service requested.

3.2.4. If Firm Storage Service is requested, each of the following:

- 3.2.4.1. Maximum Storage Quantity (stated in MMBtus);
- 3.2.4.2. Maximum Daily Withdrawal Quantity (stated in MMBtus/Day);
- 3.2.4.3. Maximum Daily Injection Quantity (stated in MMBtu/Day);
- 3.2.4.4. Requested Receipt Points and individual MDIQ allocation to each point requested;
- 3.2.4.5. Requested Delivery Points and individual MDIQ allocation to each point requested; and

3.2.5. Rate offered by Potential Customer (in dollars per MMBtu) and Fuel (in dollars per MMBtu or in-kind stated as a Fuel Percentage).

3.2.6. Term of service, including the date service is requested to commence and the date service is requested to terminate.

3.2.7. Identification of the interstate pipeline or local distribution company served by an interstate pipeline that shall serve as the “on behalf of” party required under Section 311(a)(2) of the NGPA.

3.2.8. After receipt of a request for service, Jefferson Island may require that a Potential Customer furnish additional information as a prerequisite to Jefferson Island offering to execute a Service Agreement with the Potential Customer. Such information may include proof of the Potential Customer’s lawful right and title to cause the Gas to be delivered to Jefferson Island for storage or other services and of the Potential Customer’s contractual or physical ability to cause such Gas to be delivered to and received from Jefferson Island.

3.2.9. Evidence of creditworthiness. Acceptance of a request for Firm Storage Service or Interruptible Service is contingent upon a satisfactory credit appraisal by Jefferson Island. Jefferson Island shall apply consistent evaluation practices to determine the acceptability of the Potential Customer’s overall financial condition. Jefferson Island may waive any of the financial information requirements in Articles 3.2.9.1. and 3.2.9.2. below if Jefferson Island determines that it has adequate information in its records to evaluate the Potential Customer’s creditworthiness. At the request of Jefferson Island, Potential Customer shall provide the following information for Jefferson Island’s review:

3.2.9.1. Potential Customer shall provide (a) a copy of its last two (2) years of audited financial statements including balance sheet, income statement, cash flow statement, and accompanying footnotes, and annual reports, 10-K reports or other filings with regulatory agencies, (b) a list of all corporate affiliates, parent companies and subsidiaries, and (c) any reports from credit reporting agencies which are available. If audited financial statements are not available, then Potential Customer also should provide an attestation by its chief financial officer that the information shown in the unaudited statements submitted has been prepared in

accordance with generally accepted accounting principles (“GAAP”) and is a true, correct and a fair representation of Potential Customer's financial condition.

3.2.9.2. A bank reference and at least two trade references must be provided by a Potential Customer. The results of reference checks and any credit reports must show that Potential Customer’s obligations are being paid on a prompt basis. Jefferson Island reserves the right to verify any and all trade references including those provided by Potential Customer.

3.2.9.3. A Potential Customer must not be operating under any chapter of the bankruptcy laws and must not be subject to liquidation or debt reduction procedures under the state laws, such as an assignment for the benefit of creditors, or any informal creditors’ committee agreement. An exception can be made for a Potential Customer who is a debtor in possession operating under Chapter XI of the Federal Bankruptcy Act but only with adequate assurances that billings will be paid promptly as cost of administration under the federal court’s jurisdiction.

3.2.9.4. A Potential Customer must not be subject to the uncertainty of pending liquidation or regulatory proceedings in state or federal courts which could cause a substantial deterioration in its financial condition, which could cause a condition of insolvency, or which could impair the ability of the Potential Customer to continue to exist as an ongoing business entity.

3.2.9.5. If a Potential Customer has an ongoing business relationship with Jefferson Island, no delinquent balances shall be consistently outstanding for services provided previously by Jefferson Island. Potential Customer shall have paid its account for past periods according to established contract terms, not having made deductions or withheld payment not authorized by contract.

3.2.9.6. No significant collection lawsuits or judgments shall be outstanding which would seriously reflect upon the Potential Customer’s ability to remain solvent.

3.2.9.7. Jefferson Island shall not be required to perform and shall have the ability to suspend service for any Potential Customer or Customer who is or has become insolvent, fails to demonstrate initial and ongoing creditworthiness or fails to provide timely information to Jefferson Island as requested in this Article; provided however, Customer may receive or continue to receive service if such Customer elects to provide one of the following credit elections to Jefferson Island within three (3) Business Days of the request: (i) a standby irrevocable letter of credit drawn upon a bank and in a form and amount that is acceptable to Jefferson Island, (ii) a security interest in collateral provided by the Potential Customer or Customer found to be satisfactory to Jefferson Island, (iii) a guarantee in form and substance acceptable to Jefferson Island and by a person or entity which does satisfy the credit appraisal, of performance of all obligations owed to Jefferson Island, or (iv) other such credit support acceptable to Jefferson Island. As to Article 3.2.9.7. (i), (ii), and (iii), Customer shall provide a guarantee, security interest or an irrevocable standby letter of credit expiring not less than thirty (30) days following the termination of the latest Confirmation Letter under Customer’s Service Agreement. As to Firm Storage Service, Customer shall provide Jefferson Island additional credit support an amount equal to three (3) months of Customer’s monthly charges including

Fuel and any other applicable charges. As to Hub Services, Customer shall provide additional credit support based on the value of the Hub Service provided under Customer's Confirmation Letter(s) including Fuel, a volatility factor which is an adjustment made to the current gas price to allow for future variances in that price for calculation of credit exposure, and other applicable charges as determined by Jefferson Island. As to Article 3.2.9.7. (i), such letter of credit shall be issued in Jefferson Island's favor by a bank which is and continues to be acceptable to Jefferson Island and no later than fifteen (15) days prior to the expiry of a letter of credit, Customer shall instruct such issuing bank to renew or extend such letter of credit that satisfies the foregoing. All costs relating to providing credit support shall be paid by Customer. If such advance security or payment is not received within the specified time period, then Jefferson Island may terminate Customer's Service Agreement upon thirty (30) days written notice to Customer.

3.3. Execution of Service Agreement. If Jefferson Island has tendered a Service Agreement for execution to a Potential Customer and Potential Customer fails to execute the Service Agreement as tendered within five (5) Days from the date the Service Agreement has been tendered by Jefferson Island, Jefferson Island may consider Potential Customer's service request void. For Firm Storage Service, Jefferson Island will not be required to tender a Service Agreement to a Potential Customer for execution that relates to requests for service for which Jefferson Island does not have sufficient available capacity or injection or withdrawal capabilities.

This SOTC and any Service Agreement and/or Confirmation Letter when entered into constitutes a legal, valid and binding act and obligation of Customer, enforceable against Customer in accordance with its terms, subject to bankruptcy, insolvency, reorganization and other laws affecting creditor's rights generally, and with regard to equitable remedies, to the discretion of the court before which proceedings to obtain same may be pending.

3.4. Other Requirements

3.4.1. If during the term of service under a Service Agreement, any of the events or actions described in Articles 3.2.9.3., 3.2.9.4., and 3.2.9.6. above, shall be initiated or imposed during the term of service under a Service Agreement, Customer shall provide notification to Jefferson Island within two (2) business Days of any such initiated or imposed event or action. Customer shall also promptly provide such additional Customer credit information as may be reasonably required by Jefferson Island, at any time during the term of service under a Service Agreement, to determine Customer's creditworthiness.

3.4.2. Customer shall furnish Jefferson Island at least annually, and at such other time as is requested by Jefferson Island, updated credit information as specified in this Article for the purpose of enabling Jefferson Island to perform an updated credit appraisal.

3.4.3. Customer is required to provide to Jefferson Island (1) the state in which the Gas that is to be withdrawn from storage, or that will be the subject of other services by Jefferson Island, will be consumed ultimately, and (2) such other information if required in order for Jefferson Island to comply with any FERC reporting or other requirements.

3.4.4. Each Customer will provide to Jefferson Island a list of Customer's personnel including those personnel available on a 24-hour basis. Such list should include names, telephone numbers, and email addresses. When Customer's personnel information changes, Customer shall provide Jefferson Island with an updated list as soon as practicable.

3.5. Complaints

3.5.1. In the event that a Customer or Potential Customer has a complaint relative to Firm Storage Service or Interruptible Service, the Customer or Potential Customer shall provide a description of the complaint, verbally or in writing, including the identification of the service request (if applicable), and communicate it to:

Jefferson Island Storage & Hub, L.L.C.
1200 Smith Street, Suite 900
Houston, Texas 77002
Attn: Customer Service Department

Telephone numbers and email addresses of Jefferson Island contacts are also posted and updated on Jefferson Island's Internet Web Site.

3.5.2. Jefferson Island will verbally or via electronic means respond initially within five (5) Business Days, from the day of receipt of a complaint. If the complaint requires further investigation by Jefferson Island or additional information from Customer or Potential Customer, Jefferson Island shall respond in writing within thirty (30) Days of receipt of the complaint advising Customer or Potential Customer of the disposition of the complaint.

3.6. Information

3.6.1. Any person may request information by contacting Jefferson Island at the following:

Jefferson Island Storage & Hub, L.L.C.
1200 Smith Street, Suite 900
Houston, Texas 77002
Attn: Customer Service Department

3.6.2. Telephone numbers and email addresses of Jefferson Island contacts are posted and updated on Jefferson Island's Internet Web Site.

ARTICLE 4. RECEIPT AND DELIVERY OF GAS

4.1. Subject to Jefferson Island's requirements for Operational Purposes, the availability of capacity in its Facilities not required for its own use from time to time, and the availability of capacity sufficient to provide the service on a Firm or Interruptible Basis, as applicable, certain designated quantities of Gas will be received for Customer's account at mutually agreeable Receipt Point(s) and certain designated quantities will be delivered to Customer or its designee at mutually agreeable Delivery Point(s), including delivery into storage. It is specifically understood that it is Customer's sole obligation to furnish the Gas received by Jefferson Island

under a Service Agreement and/or Confirmation Letter and, unless otherwise agreed pursuant to a particular service that Jefferson Island has agreed to perform as set out in Customer's Service Agreement and/or Confirmation Letter, Jefferson Island shall have no obligation whatsoever to deliver at the Delivery Point(s) or otherwise make quantities of Gas available to Customer on any Day or hour thereof in excess of the quantity received by Jefferson Island under such Service Agreement and/or Confirmation Letter at the Receipt Point(s).

ARTICLE 5. RECEIPT AND DELIVERY PRESSURE

5.1. Jefferson Island shall not be required to deliver Gas at pressures in excess of those required by Interconnecting Pipeline(s) or Point Operator(s) designated by Customer to receive Customer's Gas, in excess of the Maximum Allowable Operating Pressure of the designated Interconnecting Pipeline or Point Operator, or in excess of 1,000 Psig, whichever is less. Customer shall deliver or cause to be delivered to Jefferson Island all Gas at the Point(s) of Receipt at such pressure as may exist from time to time in the facilities of Customer's designated Interconnecting Pipeline or Point Operator at such points, but in no event shall Jefferson Island be obligated to accept Gas in excess of 1,000 Psig or below 800 Psig. Jefferson Island shall not be required to provide compression to receive or deliver Gas into its Facilities, to lower its Facilities' operating pressure, to alter the direction of Gas flow, the Gas load, the operation of its Facilities or otherwise change its normal operations to receive, inject, transport, store, withdraw, or deliver Gas.

5.2. Jefferson Island has designed its Facilities required to wheel, park, store, inject and withdraw Gas based on "normal" operating pressures maintained by the Interconnecting Pipeline(s) or Point Operator(s) at the Point(s) of Receipt/Delivery located on Jefferson Island's Facilities with allowances for reasonable fluctuations. In the event that conditions on the Interconnecting Pipeline's or Point Operator's system vary substantially from "normal" design condition coincident with high levels of Customer receipt or delivery activity, Jefferson Island's capability to receive or deliver the quantities set forth in its Service Agreements may be impaired, resulting in an interruption in service. If these conditions occur, capacity will be allocated pursuant to Article 9.

ARTICLE 6. SERVICE CHARGES

6.1. Rates charged for Firm Storage Service and Hub Services shall be as agreed upon by Customer and Jefferson Island including reimbursement for Fuel for the type of service rendered by Jefferson Island. Jefferson Island's rates as approved by FERC for NGPA Section 311 Firm Storage Service and Hub Services including Fuel are market-based and as agreed upon by Jefferson Island and Customer.

6.2. In addition to the rates above, Customer shall pay in advance all applicable state and federal filing, reporting, and application fees incurred by Jefferson Island for providing such services.

6.3. Customer shall pay or reimburse Jefferson Island, as the case may be, any and all *ad valorem*, production, gross receipts, sales, occupation, gathering, compression, or other taxes (excluding income taxes) levied, assessed or fixed by any authority against Jefferson Island in

connection with or attributable to Customer's Gas or in respect of services provided by Jefferson Island pursuant to this SOTC. Should any new tax or any increase in the rate of the aforesaid taxes be imposed on Jefferson Island or on a transaction under which Jefferson Island provides Firm Storage Service or Interruptible Services to Customer during the term of Customer's Service Agreement, then Customer agrees to reimburse Jefferson Island one hundred percent (100%) of such new taxes or increase in the rate of the aforesaid taxes actually paid by Jefferson Island.

ARTICLE 7. SERVICES

7.1. Customer shall be permitted to combine Firm Storage Service with one or more Hub Services available under this SOTC or to combine two or more Hub Services available under this SOTC; provided, however, such combined services shall be subject to Article 9, Priority and Interruption of Service, and provided further that the priority for each service shall be determined by the respective priority of that service as set forth in Article 9.

7.2. Firm Storage Service

7.2.1. Character, Availability and Conditions of Firm Storage Service

7.2.1.1. Subject to the terms of this SOTC and Customer's Service Agreement, Jefferson Island shall provide storage service on a Firm Basis at the Facilities for Customer, which service shall include the reservation of capacity in the Facilities, on a Firm Basis, sufficient to enable Customer to transport, inject Gas into, withdraw Gas from, and store Gas in the Facilities, in quantities up to the maximum quantities set forth in Customer's Service Agreement.

7.2.1.2. Firm Storage Service shall be provided when, and to the extent that, Jefferson Island determines that capacity is available.

7.2.1.3. Firm Storage Service shall consist of the receipt of Gas at the Receipt Point(s) up to Customer's Maximum Daily Injection Quantity ("MDIQ") in total and as allocated pursuant to Article 7.2.1.5., the storage of Gas not to exceed Customer's Maximum Storage Quantity ("MSQ"), and the tender for redelivery by Jefferson Island to Customer at the Delivery Point(s) up to Customer's Maximum Daily Withdrawal Quantity ("MDWQ") in total and as allocated pursuant to Article 7.2.1.6.

7.2.1.4. Notwithstanding anything in this SOTC or the Service Agreement, to the contrary, Jefferson Island shall not, in any event whatsoever, be obligated to receive or deliver for Customer's account, quantities of Working Gas in excess of (i) Customer's MDIQ or MDWQ in total and as allocated at each individual Primary Receipt Point(s) and Primary Delivery Point(s), respectively, or (ii) Customer's MSQ.

7.2.1.5. Jefferson Island will schedule Gas at Primary Receipt Point(s) on a Firm Basis. Primary Receipt Point(s) will be specified in Customer's Service Agreement. Each Customer's MDIQ under the Service Agreement must be allocated among the Primary Receipt Point(s) such that the MDIQ equals the sum of the individual Maximum Daily Injection Quantities for Primary Receipt Point(s). Secondary Receipt Point(s) may be agreed to between

Customer and Jefferson Island and shall be specified in the Service Agreement, including the individual MDIQ for such Secondary Receipt Point.

7.2.1.6. Jefferson Island will schedule Gas at Primary Delivery Point(s) on a Firm Basis. Primary Delivery Point(s) will be specified in Customer's Service Agreement. Each Customer's MDWQ under the Service Agreement must be allocated among the Primary Delivery Point(s) such that the MDWQ equals the sum of the individual Maximum Daily Withdrawal Quantities for Primary Delivery Point(s). Secondary Delivery Point(s) may be agreed to between Customer and Jefferson Island and shall be specified in the Service Agreement, including the individual MDWQ for such Secondary Receipt Point.

7.2.1.7. Jefferson Island will schedule Gas at Secondary Receipt Point(s) on a Firm Basis up to the individual MDIQ for such Secondary Receipt Point, subject to the availability of capacity and subordinate to the receipt of Gas from Primary Receipt Points for all Firm Storage Services, but superior to the receipt of Gas for Interruptible Services.

7.2.1.8. Jefferson Island will schedule Gas from Secondary Delivery Point(s) on a Firm Basis up to the individual MDWQ for such Secondary Delivery Point, subject to the availability of capacity and subordinate to the delivery of Gas from Primary Delivery Points for all Firm Storage Service, but superior to the delivery of Gas for Interruptible Services.

7.2.1.9. Any Point(s) of Receipt or Point(s) of Delivery not designated on Customer's Service Agreement for service on a Firm Basis as either a Primary Receipt/Delivery Point or a Secondary Receipt/Delivery Point will be treated as an Interruptible Point if nominated by Customer and will be scheduled in accordance with the provisions of Article 9 if capacity is available. An economic value of zero (0) will be assigned for Article 9 purposes, unless a rate for such Interruptible Service is agreed upon by Jefferson Island and Customer and set forth in a Confirmation Letter under Customer's Service Agreement providing for Hub Services.

7.2.1.10. Customer will be responsible for making all necessary transportation arrangements into and away from the Facilities, including without limitation, nomination and scheduling of Gas with Interconnecting Pipelines and/or Point Operators in quantities necessary for the performance of the Firm Storage Service provided under this SOTC and Customer's Service Agreement. All receipts and deliveries of Gas shall be at a uniform hourly and daily rate of flow over the course of the Day, unless otherwise agreed.

7.2.2. Firm Storage Service Charges

7.2.2.1. The rates and charges for Firm Storage Service that Customer shall pay Jefferson Island may include the following charges as agreed upon by Jefferson and Customer and set forth in Customer's Service Agreement:

A charge for injection which is the product of the Injection Rate set forth in Customer's Service Agreement times the quantities of Working Gas, measured in MMBtus, received at the Point(s) of Receipt and injected into the Facilities for the account of Customer during such Month.

A charge for withdrawal and delivery which is the product of the Deliverability Rate set forth in Customer's Service Agreement times the quantities of Working Gas, measured in MMBtus, withdrawn from the Facilities and redelivered for the account of Customer at the Point(s) of Delivery during such Month.

A monthly capacity reservation charge which is the product of the Space Reservation Rate, as set forth in Customer's Service Agreement, times Customer's Maximum Storage Quantity, expressed in MMBtus.

A monthly deliverability reservation charge which is the product of the Deliverability Reservation Rate, as set forth in Customer's Service Agreement times Customer's Maximum Daily Withdrawal Quantity, expressed in MMBtus.

7.2.2.2. A Firm Storage Service Customer shall also pay Jefferson Island monthly the following additional charges as may be agreed upon by Jefferson Island and Customer and set forth in Customer's Service Agreement:

A charge for Fuel and loss which may be paid in dollars per MMBtu or consist of a quantity of Gas in-kind, measured in MMBtus. Gas in-kind shall equal the agreed upon Fuel Percentage, as set forth in Customer's Service Agreement, times the quantities of Gas delivered by Customer to Jefferson Island at the Point(s) of Receipt for injection into the Facilities for the account of Customer during such Month. In the event that Customer and Jefferson Island agree upon payment for Fuel in-kind, the quantity of Gas and title thereto shall transfer to Jefferson Island at the downstream flange of Jefferson Island's inlet meter at the Facilities. The net quantity of Working Gas to be injected for Customer's account shall be determined by multiplying the result of one (1) minus the Fuel Percentage, times the gross quantity of Gas delivered by Customer at the downstream flange of inlet meter at the Facilities.

All penalties and other charges described in this SOTC, to the extent applicable to any Firm Storage Service.

7.2.2.3. Each and every injection and/or delivery for Customer's account shall constitute a separate Storage Service rendered for Customer's account and Customer's account will be charged as set forth in Customer's Service Agreement.

7.2.3. Injection And Delivery Procedures

7.2.3.1. Jefferson Island shall receive from Customer at the Customer's Point(s) of Receipt properly nominated Working Gas for injection up to Customer's MDIQ plus Fuel; provided, however, that Jefferson Island shall not be obligated to receive and inject into the Facilities on any Day any quantities of Gas greater than the difference between Customer's Maximum Storage Quantity and the balance of Working Gas Customer has in its Storage Inventory at that time; and provided, further, that Customer's MDIQ may be less from time to time depending upon the amount of Gas and operational pressures existing from time to time in the Facilities and at the Point(s) of Receipt. Jefferson Island's obligation to receive Gas for injection into the Facilities shall be subject to all provisions of Customer's Service Agreement and this SOTC.

7.2.3.2. Jefferson Island shall deliver to Customer properly nominated Working Gas from the Facilities at the Point(s) of Delivery up to the MDWQ, provided, Jefferson Island is not obligated at any time to withdraw and deliver any quantity of Gas to Customer in excess of the balance of Working Gas that Customer has in its Storage Inventory at that time. Jefferson Island's obligation to deliver quantities of Working Gas up to the MDWQ shall be subject to all provisions of Customer's Service Agreement and this SOTC.

7.2.4. Point(s) Of Receipt And Delivery

7.2.4.1. The Point(s) of Receipt for all Gas to be tendered by Customer to Jefferson Island for injection into the Facilities shall be as specified in Customer's Service Agreement, and the Maximum Daily Injection Quantity which Jefferson Island is obligated to receive from Customer at each individual Point of Receipt shall not exceed the maximum for that individual Point of Delivery stated therein.

7.2.4.2. The Point(s) of Delivery for all Gas to be tendered by Jefferson Island to Customer for delivery pursuant to the terms hereof shall be as specified in Customer's Service Agreement, and the Maximum Daily Withdrawal Quantity which Jefferson Island is obligated to deliver to Customer at each individual Point of Delivery shall not exceed the maximum for that individual Point of Delivery stated therein.

7.3. Hub Services

7.3.1. Availability and Other Conditions Applicable to Hub Services

7.3.1.1. Subject to the terms of this SOTC, Customer's Service Agreement, and Confirmation Letters, Jefferson Island shall provide, on an Interruptible Basis at the Facilities for Customer, the Services set forth below, as may be requested by Customer and confirmed by Jefferson Island. Jefferson Island shall perform these Services on a not unduly discriminatory basis.

7.3.1.2. Interruptible Services shall be provided when, and to the extent that, Jefferson Island determines that capacity is available for such Interruptible Services.

7.3.1.3. Jefferson Island retains all rights at any and all times during the term of an executed Confirmation Letter for Interruptible Services to decrease or temporarily suspend receipt and/or delivery of Gas if such capacity is required to render service of a higher priority, as set forth in Article 9. If Jefferson Island exercises such rights, Customer shall hold Jefferson Island harmless from any loss, claim, damage or expense that such Customer or other party may incur by reason of such decrease or suspension.

7.3.1.4. Customer shall be responsible for making all necessary transportation arrangements into and away from the Facilities, including, without limitation, nomination and scheduling of Gas with Interconnecting Pipelines and/or Point Operators in quantities necessary for the performance of Interruptible Services.

7.3.1.5. All receipts and deliveries shall be at a uniform hourly and daily rate of flow over the course of a Day, unless otherwise mutually agreed to between Customer and Jefferson Island and allowed by the Interconnecting Pipelines and/or Point Operators.

7.3.1.6. Hub Services may not be available to the extent that Jefferson Island would be required to construct, modify, expand, or acquire any facilities to enable Jefferson Island to perform the requested service.

7.3.1.7. Transaction Requests. Subject to Article 3, Customer may request Jefferson Island to provide one or more Hub Services by telephone, mail, email, instant message service or other mutually agreeable forms of communication and such request shall become a Transaction Request; provided, that Jefferson Island is not obligated to accept any Transaction Request. Any such refusal by Jefferson Island will be on a non-discriminatory basis. If the parties are mutually able to agree to the terms of a Transaction Request, Jefferson Island shall provide written confirmation to Customer in the form of Confirmation Letter for execution by both parties. The execution of a Confirmation Letter between both parties shall create a binding agreement under the Service Agreement between Customer and Jefferson Island to perform the requested Hub Service(s) under the terms of this SOTC and the Service Agreement unless Customer notifies Jefferson Island of a dispute with all or a portion of the Confirmation Letter within twenty-four (24) hours after receipt of the Confirmation Letter. A separate Confirmation Letter is required for each type of Hub Service requested.

7.3.2. Hub Services Charges

7.3.2.1. Rates for Hub Services. The rates for Hub Services performed under this SOTC, Customer's Service Agreement, and Confirmation Letters shall be as agreed upon by Jefferson Island and Customer as set forth in the Confirmation Letter. The agreed upon rates and charges may be based on the maximum contract quantities for each available Hub Service or such other rate methodology as agreed upon by Jefferson Island and Customer.

7.3.2.2. Fuel. The charge for Fuel for each Hub Service shall be as agreed upon by Jefferson Island and Customer and set forth in the Confirmation Letter and subject to the general terms and conditions set forth below for each Interruptible Service.

7.3.2.3. Penalties and Other Charges. In addition to the rates for Hub Services as set forth in Articles 7.3.2.1 and 7.3.2.2. above, the penalties and other charges described in this SOTC shall apply according to their terms to any Confirmation Letter under Customer's Service Agreement.

7.3.3. Receipt Point(s) and Delivery Point(s). The Receipt Point(s) and Delivery Point(s) for each Hub Service including the individual MDIQ or MDWQ for each point shall be as specified in the executed Confirmation Letter under Customer's Service Agreement.

7.3.4. Available Hub Services

7.3.4.1. Interruptible Parking Service

Interruptible Parking Service (“IPS”) rendered by Jefferson Island to Customer under Customer’s Service Agreement, Confirmation Letters, and this SOTC shall consist of the receipt, injection, storage, withdrawal and delivery of Customer’s Gas, on an Interruptible Basis, by Jefferson Island. Customer agrees to withdraw the parked Gas from Jefferson Island’s Facilities at a time to be agreed upon and consistent with other terms and conditions as set forth in the Confirmation Letter under Customer’s Service Agreement and pursuant to Article 23 herein.

Rates and Charges. Pursuant to Article 7.3.2., the rates and charges for IPS that Customer shall pay Jefferson Island may include the following charges as agreed upon by Jefferson Island and Customer and set forth in the Confirmation Letter under Customer’s Service Agreement consistent with Article 6 of this SOTC:

A charge for each MMBtu of Customer’s Gas parked up to the Maximum Quantity.

A charge for injection which is the product of the Injection Rate times the quantities of Working Gas, measured in MMBtus, received at the Point(s) of Receipt and injected into the Facilities for the account of Customer during such invoice period.

A charge for withdrawal and delivery which is the product of the Deliverability Rate times the quantities of Working Gas, measured in MMBtus, withdrawn from the Facilities and redelivered for the account of Customer at the Point(s) of Delivery during such invoice period.

A charge for Fuel which may be paid in dollars per MMBtu or consist of a quantity of Gas in-kind, measured in MMBtus. Gas in-kind shall equal the agreed upon Fuel Percentage, as set forth in the Confirmation Letter under Customer’s Service Agreement, times the quantities of Gas delivered by Customer to Jefferson Island at the Point(s) of Receipt for injection into the Facilities for the account of Customer during such Month. In the event that Customer and Jefferson Island agree upon payment for Fuel in-kind, the quantity of Gas and title thereto shall transfer to Jefferson Island at the downstream flange of Jefferson Island’s inlet meter at the Facilities. The net quantity of Working Gas to be injected for Customer’s account shall be determined by multiplying the result of one (1) minus the Fuel Percentage, times the gross quantity of Gas delivered by Customer at the downstream flange of inlet meter at the Facilities.

7.3.4.2. Interruptible Wheeling Service

Interruptible Wheeling Service (“IWS”) rendered by Jefferson Island to Customer under Customer’s Service Agreement, Confirmation Letters, and this SOTC shall consist of the transportation of Gas, on an Interruptible Basis, by Jefferson Island for Customer on Jefferson Island’s Facilities between agreed upon Point(s) of Receipt and Point(s) of Delivery.

Rates and Charges. Pursuant to Article 7.3.2., the rates and for IWS that Customer shall pay Jefferson Island may include the following charges as agreed upon by Jefferson Island and Customer and set forth in a Confirmation Letter under Customer’s Service Agreement consistent with Article 6 of this SOTC.

A charge for each MMBtu wheeled by Jefferson Island up to the Maximum Quantity.

A charge for Fuel which may be paid in dollars per MMBtu or consist of a quantity of Gas in-kind, measured in MMBtus. Gas in-kind shall equal the agreed upon Fuel Percentage times the quantity of Gas delivered by Customer to Jefferson Island for IWS at the Point(s) of Receipt. In the event that Customer and Jefferson Island agree upon payment for Fuel in-kind, the quantity of Gas and the title thereto shall transfer to Jefferson Island at the Point(s) of Receipt.

7.3.4.3. Interruptible Loan Service

Interruptible Loan Service (“ILS”) rendered by Jefferson Island to Customer under Customer’s Service Agreement, Confirmation Letters and this SOTC shall consist of the advancement, withdrawal and delivery to Customer, upon nomination and subsequent confirmation, of Gas on an Interruptible Basis by Jefferson Island. Customer agrees to replace the borrowed quantities of Gas to Jefferson Island at a time to be agreed upon and consistent with other terms and conditions as set forth in the Confirmation Letter under Customer’s Service Agreement.

If Jefferson Island, upon nomination by Customer, is unable to schedule quantities of Gas for redelivery, Jefferson Island will implement a revised replacement schedule as soon as practicable.

If Customer is unable to replace or replenish the borrowed quantities of Gas at the agreed upon time and as set forth in the Confirmation Letter, Jefferson Island may purchase replacement Gas and Customer shall pay Jefferson Island the cost of the replacement gas supplies and any costs or penalties incurred by Jefferson Island or its Customers as a result of Customer’s failure to redeliver such replacement Gas, plus all other costs incurred by Jefferson Island to secure such replacement Gas, including but not limited to, third-party marketing fees, transportation by third-party pipeline companies, and all other costs for securing replacement Gas.

Rates and Charges. Pursuant to Article 7.3.2., the rates and charges for IPS that Customer shall pay Jefferson Island may include the following charges as agreed upon by Jefferson Island and Customer and set forth in the Confirmation Letter under Customer’s Service Agreement consistent with Article 6 of this SOTC:

A charge for the Maximum Quantity of Gas loaned by Jefferson Island to Customer.

A charge for withdrawal and delivery which is the product of the Deliverability Rate times the quantities of borrowed Gas, measured in MMBtus, withdrawn from the Facilities and delivered for the account of Customer at the Point(s) of Delivery during such invoice period.

A charge for injection which is the product of the Injection Rate times the quantities of borrowed Gas replenished by Customer, measured in MMBtus, received at the

Point(s) of Receipt and injected into the Facilities for the account of Jefferson Island during such invoice period.

A charge for Fuel which may be paid in dollars per MMBtu or consist of a quantity of Gas in-kind, measured in MMBtus. Gas in-kind shall equal the agreed upon Fuel Percentage times the borrowed quantities of Gas replenished by Customer to Jefferson Island (loan payback) at the Point(s) of Receipt. In the event that Customer and Jefferson Island agree upon payment for Fuel in-kind, the quantity of Gas and title thereto shall transfer to Jefferson Island at the downstream flange of Jefferson Island's inlet meter at the Facilities. The total loan payback, including Fuel, equals the borrowed quantities divided by one (1) minus the Fuel Percentage.

7.3.4.4. Interruptible Imbalance Trading Service

Interruptible Imbalance Trading Service ("IBTS") rendered by Jefferson Island to Customer under Customer's Service Agreement, Confirmation Letters and this SOTC shall consist of the trading by Jefferson Island for Customer of imbalance quantities created under the services set forth in this SOTC at agreed upon Point(s) of Receipt and Delivery on Jefferson Island's system upon nomination by Customer. Jefferson Island shall also permit, on an Interruptible Basis, a Customer with imbalance quantities, upon prior notification to Jefferson Island, to trade such imbalance quantities with another Customer, up to the quantities set forth in the Confirmation Letter under Customer's Service Agreement.

Rates and Charges. Pursuant to Article 7.3.2., the rates and charges paid by Customer for IBTS under this SOTC shall be as agreed upon by Jefferson Island and Customer and set forth in the Confirmation Letter under Customer's Service Agreement consistent with Article 6 of this SOTC.

7.3.4.5. Interruptible Overrun Service

Interruptible Overrun Service ("IOS") rendered by Jefferson Island to Customer under Customer's Service Agreement, Confirmation Letters, and this SOTC shall consist of the injection and storage or withdrawal and delivery, on an Interruptible Basis up to the Maximum Quantity set forth in a Confirmation Letter, by Jefferson Island for Customer, of quantities of Gas that is in excess of a Customer's MDWQ or MDIQ in total and/or as allocated to each Delivery or Receipt Point under a Service Agreement providing for Firm Storage Service; provided however, that Customer will not exceed its MSQ, in the case of injection IOS, or that Customer has adequate Working Gas in its Storage Inventory, in the case of withdrawal IOS.

Rates and Charges. Pursuant to Article 7.3.2., the rates and charges for IOS that Customer shall pay Jefferson Island may include the following charges as agreed upon by Jefferson Island and Customer and set forth in the Confirmation Letter to Customer's Service Agreement consistent with Article 6 of this SOTC:

A charge for injection which is the product of the Injection Rate times the quantities of Working Gas, measured in MMBtus, received at the Point(s) of Receipt and injected into the Facilities for the account of Customer during such invoice period.

A charge for withdrawal and delivery which is the product of the Deliverability Rate times the quantities of Working Gas, measured in MMBtus, withdrawn from the Facilities and redelivered for the account of Customer at the Point(s) of Delivery during such invoice period.

A charge for Fuel which may be paid in dollars per MMBtu or consist of a quantity of Gas in-kind, measured in MMBtus. Gas in-kind shall equal the agreed upon Fuel Percentage times the quantities of Gas delivered by Customer to Jefferson Island at the Point(s) of Receipt for injection into the Facilities for the account of Customer during such Month. In the event that Customer and Jefferson Island agree upon payment for Fuel in-kind, the quantity of Gas and title thereto shall transfer to Jefferson Island at the downstream flange of Jefferson Island's inlet meter at the Facilities. The net quantity of Working Gas to be injected for Customer's account shall be determined by multiplying the result of one (1) minus the Fuel Percentage, times the gross quantity of Gas delivered by Customer at the downstream flange of inlet meter at the Facilities.

7.3.5. Title Transfers of Gas in Storage

7.3.5.1. A Customer whose Service Agreement provides for Firm Storage Service, Interruptible Parking Service or Interruptible Loan Service may sell Gas the Customer has in the Customer's Storage Inventory to any other Customer whose Service Agreement provides for those services and transfer such title of Gas sold if:

Customer selling its Storage Inventory and Customer purchasing Storage Inventory execute a Title Transfer Form, as such form is posted on Jefferson Island's Internet Web Site as amended from time to time, and submit such executed Title Transfer Form to Jefferson Island's Customer Service Department prior to the nomination deadline(s) as set forth in Article 8, Nominations Procedures, of this SOTC;

The purchase does not cause either Customer to exceed its MSQ under Firm Storage Service or any other agreed-upon limit applicable to any service Customer is entitled to receive from Jefferson Island under Customer's Service Agreement and this SOTC or cause either Customer's balance to go below zero; and,

Jefferson Island and Customers have executed Confirmation Letters for such title transfer.

Jefferson Island may restrict title transfers when such transfers would result in a change in the service obligations of Jefferson Island or cause operational difficulties, in the reasonable judgment of Jefferson Island.

The foregoing procedures shall also apply to a Customer desiring to transfer Storage Inventory from one of its Service Agreements to another one of its Service Agreements.

7.3.5.2. Jefferson Island will recognize the transfer for purposes of computing each Customer's available Storage Inventory on a prospective basis within one (1) Business Day after receiving the executed Title Transfer Form and related Confirmation Letters from both

Customers as written verification. In the event the required written verification is not received, the transfer will no longer be recognized and the Storage Inventory for each Customer will be restated to reflect the reversal of the transfer.

7.3.5.3. Rates and Charges. For each title transfer of Gas in storage performed by Customer under this Article 7.3.5., Customer shall pay the Gas title transfer rate as agreed upon by Jefferson Island and Customer and set forth in the Confirmation Letter under Customer's Service Agreement.

7.3.6. Title Transfers of Interruptible Gas at Receipt and Delivery Points

7.3.6.1. Transfers of title between Customers and/or Hub Service Agreements under which Gas is being delivered to Jefferson Island, withdrawn from Jefferson Island's Facilities, or wheeled on Jefferson Island's may be permitted by Jefferson Island at Point(s) of Receipt and Point(s) of Delivery located on Jefferson Island's system on an Interruptible Basis.

7.3.6.2. Requests for such transfers shall be made by Nomination in Jefferson Island's Internet nominations system in accordance with the nomination procedure set forth in Article 8, Nomination Procedures, of this SOTC. Jefferson Island shall not unreasonably withhold approval of such transfers. Nominations entered by Customers to effect title transfers at logical Delivery Points designated for Pooling will only be effective if Customer selling the Gas has entered a Nomination to transfer title in Jefferson Island's Internet nominations system, the Customer purchasing Gas has confirmed such Nomination for title transfer in Jefferson Island's Internet scheduling system, related Confirmation Letters have been executed and Jefferson Island has confirmed and scheduled such Nominations with Point Operator(s) or Interconnecting Pipeline(s).

7.3.6.3. As an alternative to submitting Nominations to request title transfers pursuant to Article 7.3.6.2., Customers may complete a Title Transfer Form. Customer transferring title to Interruptible Gas and Customer receiving Title to Interruptible Gas shall execute a Title Transfer Form, as such form is posted on Jefferson Island's Internet Web Site, as amended from time to time, and submit such executed Title Transfer Form to Jefferson Island's Customer Service Department prior to the nomination deadline(s) as set forth in Article 8, Nominations Procedures, of this SOTC.

7.3.6.4. Rates and Charges. For each title transfer of Gas nominated by Customer under this Article 7.3.6., Customer shall pay the Gas title transfer rate as agreed upon by Jefferson Island and Customer and set forth in the Confirmation Letter under Customer's Service Agreement.

ARTICLE 8. NOMINATION PROCEDURES

8.1. For each Day on which Customer desires Firm Storage Service, or one or more Interruptible Services, Customer shall submit to Jefferson Island, via Jefferson Island's Internet Web Site, a nomination ("Nomination") for such service in accordance with the following provisions. Jefferson Island, to the extent it is utilizing for its own account unsubscribed Firm Storage Services, or one or more Interruptible Services, shall submit a Nomination for such service in accordance with the same provisions, and shall be treated in the same manner, as all

other Nominations pursuant to the nomination procedures set forth in this Article 8 and the scheduling and priority of service provisions set forth in Article 9 hereof.

8.2. The Nomination shall include but is not limited to the following information: volume, flow period, upstream transportation contract number(s) (for injections), downstream transportation contract number(s) (for withdrawals), Customer name and contract number, the Customer’s authorized employee name and telephone number, the type of service desired, and the state of the consumption of Gas.

8.3. Customer shall make available and tender any Gas to be injected hereunder and receive and accept delivery, upon tender by Jefferson Island, of any Gas requested to be withdrawn from storage. Customer’s Gas Storage Inventory Account shall be increased or decreased upon injection or withdrawal of Customer’s Working Gas from storage, as applicable. Customer shall not (unless otherwise agreed by Jefferson Island) tender for injection, nor shall Jefferson Island be obligated to receive Gas for injection or to withdraw and deliver Gas from storage, on an hourly basis at rates of flow in excess of 1/24 of Customer’s MDIQ or MDWQ, respectively.

8.4. For any service to commence on any Day, Customer shall submit Nominations to Jefferson Island according to the following Nomination timelines:

| Nomination Cycle | Nomination Deadline | Effective Time of Gas Flow |
|-----------------------------|--|------------------------------------|
| Timely Nomination Cycle | 1:00 P.M. CCT on the Day preceding the Day desired service is to commence (Gas Flow) | 9 A.M. CCT on the Day of Gas Flow |
| Evening Nomination Cycle | 6 P.M. CCT on the Day preceding the Day desired service is to commence (Gas Flow) | 9 A.M. CCT on the Day of Gas Flow |
| Intraday 1 Nomination Cycle | 10 A.M. CCT on the Day of Gas Flow | 2 P.M. CCT on the Day of Gas Flow |
| Intraday 2 Nomination Cycle | 2:30 P.M CCT on the Day of Gas Flow | 6 P.M. CCT on the Day of Gas Flow |
| Intraday 3 Nomination Cycle | 7 P.M. CCT on the Day of Gas Flow | 10 P.M. CCT on the Day of Gas Flow |

Jefferson Island may require revised Nominations or prospective Nomination changes if the actual daily flows differ from the confirmed Nomination, or any imbalance has occurred due to some operational reason.

8.5. Jefferson Island, in its sole discretion and judgment, may accept upon advance request by Customer Nominations at such later times as operating conditions permit subject to

the upstream or downstream Interconnecting Pipeline(s) or Point Operator(s) allowance of scheduling and confirmation that corresponding arrangements have been made with upstream and downstream Interconnecting Pipeline(s) or Point Operator(s) in a manner satisfactory to Jefferson Island. Jefferson Island will first schedule Nominations received in accordance with the Nomination timelines set forth in Article 8.4 above. Jefferson Island will then determine if it will accept and schedule Nominations after the applicable deadline. Customer shall notify Jefferson Island immediately of any circumstance which causes or will cause the deliveries to or receipts from Jefferson Island to be different from those requested.

8.6. A Nomination shall not become effective until such Nomination is confirmed by Jefferson Island and the Point Operator. Jefferson Island will confirm Nominations as soon as reasonably possible after receipt of such and notice Customer of Scheduled Quantities and effective time of such service on Jefferson Island's Internet Web Site.

8.7. Should Customer elect to nominate quantities of Gas to be received by Jefferson Island from one or more upstream pipelines at one or more Receipt Points for delivery by Jefferson Island to one or more downstream Interconnecting Pipelines at one or more Delivery Points for the account of Customer, Customer shall provide the priority, method, and extent to which each nominated receipt quantity from a particular upstream Interconnecting Pipeline at a particular Receipt Point shall be reduced in the event that any downstream Point Operator verifies and confirms deliveries which are less than the Customer's nominated deliveries or in the event that, due to Jefferson Island's allocation of available capacity, all Gas nominated at Receipt Point(s) cannot be scheduled. Likewise, if Customer elects to nominate quantities of Gas to be delivered by Jefferson Island to one or more downstream Interconnect Pipelines at one or more Delivery Points for the account of Customer, Customer shall provide the priority, method, and extent to which each nominated delivery quantity to a particular downstream Interconnecting Pipeline at a particular Delivery Point shall be reduced in the event that any upstream Point Operator verifies and confirms receipts which are less than the Customer's nominated receipts or in the event that, due to Jefferson Island's allocation of available capacity, all nominated activity cannot be scheduled.

8.8. Customer's prioritization of nominated quantities shall not be inconsistent with the terms of this SOTC and such prioritization shall be honored to the extent that Jefferson Island reasonably determines such prioritization is operationally feasible.

8.9. No Gas shall flow under any Nomination until Jefferson Island has confirmed the Nomination, allocated capacity, and scheduled the applicable quantities.

8.10. Jefferson Island shall not be obligated to receive any Gas at any Receipt Point(s) or to deliver any Gas at any Delivery Point(s) if such receipt or delivery shall, in Jefferson Island's reasonable discretion, be detrimental to the operations of the Facilities.

8.11. Jefferson Island reserves the right to change these procedures as it deems necessary at any time. Jefferson Island shall provide Customer reasonable notice of such changes.

ARTICLE 9. PRIORITY AND INTERRUPTION OF SERVICE

9.1. Scheduling and Priority of Service. Promptly upon the close of the Nomination period for each Day, Jefferson Island will evaluate all timely daily Nominations based upon the prevailing operating conditions, scheduled or unscheduled maintenance or repairs, and any other similar conditions. Jefferson Island will then schedule services to the extent capacity is available. Capacity will be allocated, if necessary, pursuant to this Article 9.1, in the following order.

9.1.1. Jefferson Island's Gas received or delivered for Operational Purposes will be scheduled before any service.

9.1.2. Jefferson Island will schedule Nominations at Firm Primary Receipt and Firm Primary Delivery Point(s) not to exceed the maximum quantities set forth in the corresponding Service Agreement including the individual MDIQ or MDWQ for each point. If sufficient capacity is not available at a particular Primary Receipt or Primary Delivery Point, the point shall be scheduled pro rata based on Scheduled Quantities.

9.1.3. Next, Jefferson Island will schedule capacity to Firm Secondary Receipt and Firm Secondary Delivery Point(s) up to the confirmed Nominations not to exceed the maximum quantities set forth in the corresponding Service Agreement including the individual MDIQ or MDWQ for each point. If sufficient capacity is not available at a particular Receipt or Delivery Point, the point shall be scheduled pro rata based on Scheduled Quantities.

9.1.4. After Jefferson Island schedules Firm Storage Service, if capacity remains, it may be scheduled to Interruptible Services. Interruptible Services shall be subject to and subordinate to Firm Storage Services provided by Jefferson Island. Jefferson Island will schedule Interruptible Services at Receipt and Delivery Point(s) based on economic value and operating conditions, such that Nominations which provide the highest value to Jefferson Island for the service in question will be scheduled before those which provide a lower value. In the event more than one Nomination requests service of an equivalent economic value, then Jefferson Island will schedule such Nominations pro rata based on Scheduled Quantities for the applicable Receipt or Delivery Point.

9.2. Interruption.

9.2.1. If on any Day, due to any cause whatsoever, Jefferson Island's capability to receive or deliver volumes is impaired so that it, in its sole discretion, determines that it is unable to receive or deliver all the volumes which are scheduled, then interruption of Firm Storage Service and Interruptible Services shall be made in the order of priority set forth in Article 9.1, where Nominations having the lowest priority will be interrupted first.

9.2.2. Jefferson Island shall provide Customer as much advance notice of any interruption as is practicable under the circumstances. Such notice shall state the reduced volumes of Gas that Jefferson Island estimates it will be able to inject or withdraw for Customer and the estimated duration of the interruption.

9.2.3. Interruption Liability. Jefferson Island shall not be liable for any loss or damage to any person or property caused, in whole or in part, by any interruption of service, except to the extent such interruption is caused solely by Jefferson Island's gross negligence or willful misconduct.

ARTICLE 10. ACTUAL ALLOCATION OF MEASURED VOLUMES

10.1. On or before the fifth (5th) Business Day of each Month, Jefferson Island shall allocate the daily quantity of Gas measured at each Receipt Point and each Delivery Point for the accounts of Customers under each Service Agreement for the preceding month. To the extent possible, all quantities of Gas measured at each Receipt Point and each Delivery Point shall be allocated on the basis of Customers' confirmed Nominations. In the event the quantities of Gas measured at any Receipt Point or any Delivery Point do not equal the confirmed Nominations for such point, the quantities of Gas measured at the Receipt Point or the Delivery Point shall be allocated in the following order: (a) under the provisions of an OBA if agreeable to Point Operator and Jefferson Island, (b) on the basis of a PDA, or (c) pro rata.

10.2. Jefferson Island will negotiate and execute an OBA with any Interconnecting Pipeline for the purpose of minimizing operational imbalances or other matters with respect to the receipt of Gas into or the delivery of Gas from the Facilities; provided, however, that Jefferson Island and the Interconnecting Pipeline can mutually agree on all terms.

10.3. Jefferson Island is willing to negotiate and establish a PDA with any Point Operator for the purpose of allocating quantities of Gas measured at any Receipt Point or any Delivery Point in the event the quantities of Gas measured do not equal the confirmed Nominations for such point. Unless otherwise agreed to between Jefferson Island and Point Operator, all PDAs established between Jefferson Island and Point Operator must be agreed to in writing on or before the first Day of the Month in which the PDA is to be effective, and will continue through the end of the Month.

10.4. Jefferson Island shall be entitled to rely exclusively on an effective PDA in allocating the Gas measured at the point. No retroactive changes to a PDA may be made unless Jefferson Island and all affected parties agree in writing.

10.5. An Point Operator may change the PDA during a calendar Month provided (a) such change will have prospective effect only, (b) all Customers on the Facilities with confirmed Nominations at the applicable Receipt Point or Delivery Point have been notified of the change and the effective date of the change, and (c) Point Operator holds Jefferson Island harmless against actions taken and allocations made in reliance upon such change in the PDA.

10.6. Nothing in this SOTC or in any executed OBA shall limit Jefferson Island's right to take action as may be required to adjust receipts and deliveries under any Service Agreement to alleviate operating conditions which threaten the operational integrity of the Facilities.

ARTICLE 11. IMBALANCES

In the event that Jefferson Island or Customer delivers or causes to be delivered to an Interconnecting Pipeline or Point Operator at the Receipt or Delivery Point(s) a quantity of Gas

not equal to the quantity of Gas received or taken by Customer or Jefferson Island, a "Transportation Imbalance" may occur. Provided that Jefferson Island has taken or delivered the quantity of Gas nominated by Customer and scheduled by Interconnecting Pipeline or Point Operator, Customer shall be liable for all imbalances under its transportation or other service agreement with such Interconnecting Pipeline or Point Operator. Upon notification by Customer or Interconnecting Pipeline or Point Operator that a Transportation Imbalance exists because Jefferson Island failed to deliver or receive the quantity of Gas nominated by Customer and scheduled by Interconnecting Pipeline or Point Operator, Jefferson Island will endeavor to correct the Transportation Imbalance subject to any restrictions imposed by Interconnecting Pipeline or Point Operator but Jefferson Island shall be solely responsible and liable for any charges, penalties, costs and expenses incurred or payable by either party as a result of the Transportation Imbalance. Customer agrees to use its best efforts to prevent or diminish any occurrences of imbalances.

ARTICLE 12. MEASUREMENT AND FACILITIES

12.1. Gas received and delivered hereunder shall be measured, injected and redelivered utilizing meters, measuring and telemetry, dehydration, and compression equipment installed, operated and maintained, or caused to be installed, operated and maintained, by Jefferson Island or its designee. Jefferson Island shall have no obligation to construct or install facilities in order to perform any services requested hereunder.

12.2. Jefferson Island shall operate and maintain, or cause to be installed, operated and maintained, all measurement facilities required to adequately measure deliveries and receipts of Gas volumes into and out of Jefferson Island's Facilities and for determination of the Gross Heating Value of the Gas. All measurement facilities will be operated and maintained in accordance with American Petroleum Institute ("API") Manual of Petroleum Measurement Standards, Chapter 14, Section 3, API 2530, dated September 1985 (API 2530), and the latest revision of American Gas Association's ("AGA") Reports 3, 7, and 9, and such modifications thereof as may be made in future reports approved and published by the API and AGA and acceptable to the parties, the necessary regulators, orifice meter(s), turbine meter(s), and ultrasonic meter(s) equipped with volume, pressure and temperature measuring equipment of standard type, and other necessary equipment required for the purpose of accurately measuring the quantity and quality of Gas hereunder.

12.3. The unit of volume for all purposes hereunder, except as otherwise specifically provided, shall be the amount of Gas contained in one (1) cubic foot of space when the Gas is at a temperature of sixty degrees (60°) Fahrenheit and at an absolute pressure of fifteen and twenty-five thousandths (15.025) pounds per square inch. Correction for deviation from Boyle's Law governing pressure and volumes of Gas shall be made as hereinafter specifically provided. It is agreed that, for the purpose of measurement and computations, the atmospheric pressure shall be or assumed to be fourteen and seventy-three hundredths (14.73) pounds per square inch regardless of the actual atmospheric pressure at which the Gas is delivered and measured.

12.4. The computations of the volume of Gas measured shall be made in accordance with the following subparagraphs:

12.4.1. All orifice meter computations required herein shall be made in accordance with formulae and tables contained in API 2530 and AGA Report 3;

12.4.2. All turbine meter computations required herein shall be made in accordance with formulae and tables contained in AGA Report 7;

12.4.3. All ultrasonic meter computations required herein shall be made in accordance with formulae and tables contained in AGA Report 9;

12.4.4. The flowing temperature of the Gas shall be determined by means of a thermometer or acceptable temperature measuring device so installed that it may properly record the temperature of the Gas flowing through the metering equipment. Such thermometers or temperature measuring devices shall be tested monthly or at more frequent intervals as may be necessary;

12.4.5. Specific gravity of the Gas shall be determined by means of a gravity instrument (gravitometer or chromatograph) or composite sampler. Alternately, upon agreement of the parties, the specific gravity may be determined from a recording gravity instrument (gravitometer or chromatograph) on the same Gas stream at a different location, if such is available, or by other mutually acceptable means;

12.4.6. The deviation of the Gas from Boyle's Law at the pressure, temperature, and specific gravity under which the Gas is delivered hereunder shall be determined as set forth in API 2530 and AGA Report 3; and

12.4.7. Pressure for the orifice meter installation shall be taken from "Flange Taps" in accordance with the procedure specified in API 2530 and AGA Report 3.

12.5. The Gross Heating Value of the Gas may, at the option of Jefferson Island, be determined by a chromatograph or other Btu measurement device installed, operated and maintained at Jefferson Island's expense to properly record the Gross Heating Value of the Gas delivered hereunder.

12.6. All chromatographs and Btu measurement devices will be installed, operated, and maintained in accordance Gas Processors Association ("GPA") Standard 2145-03 "Physical Constants", Standard 2166-05 "Obtaining Natural Gas Samples for Analysis by Gas Chromatography" and Standard 2261-00 "Analysis for Natural Gas & Similar Gaseous Mixtures by Gas Chromatography" latest revisions and as may be amended, revised, or updated.

ARTICLE 13. QUALITY

13.1. All Gas received or delivered hereunder shall be merchantable natural Gas and meet the following specifications:

13.1.1. Have a total Gross Heating Value of not less than nine hundred fifty (950) Btus per cubic feet nor more than eleven hundred (1100) Btus per cubic foot;

13.1.2. Be commercially free from dust, hydrocarbon liquids, water and any other substance that might become separated from the Gas in the Facilities or in any pipeline immediately upstream or downstream of the Facilities, and both parties will furnish, install, maintain and operate such drips, separators, heaters, and other mechanical devices as may be necessary to affect compliance with such requirements. In addition, Jefferson Island may, from time to time, as operationally necessary, establish and post under Informational Postings on its Internet Web Site a revised upper Btu per cubic foot limit and/or a limit on the dew point for receipts on its system to prevent hydrocarbon fallout, consistent with Article 13, hereof, or to assure that Gas will be accepted for delivery into interconnects with interstate pipelines, intrastate pipelines, end-users or directly connected local distribution companies. Jefferson Island will include in such posting the anticipated duration of the limitation;

13.1.3. Not contain more than twenty (20) grains of total sulfur, nor more than one quarter (.25) grain of hydrogen sulfide per one hundred (100) cubic feet;

13.1.4. Not contain more than two-tenths of one percent (.2%) by volume of oxygen, and both parties shall make every reasonable effort to keep the Gas free of oxygen;

13.1.5. Not contain more than three percent (3%) by volume of a combined total of carbon dioxide and nitrogen components; provided, however, that the total carbon dioxide content shall not exceed two percent (2%) by volume;

13.1.6. Not have a hydrocarbon dew point of greater than twenty degrees (20 degrees) Fahrenheit;

13.1.7. Have a temperature of not less than forty (40°) degrees Fahrenheit nor more than one hundred twenty degrees (120°) Fahrenheit; and

13.1.8. Have been dehydrated for removal of entrained water present therein in a vapor state, and in no event contain more than seven (7) pounds of entrained water per million cubic feet.

13.2. Should Gas tendered by Customer for receipt hereunder fail to meet any of the specifications in this SOTC, Jefferson Island, at its sole discretion, may accept, may refuse to accept, or may restrict receipt thereof. Acceptance of such Gas does not constitute any waiver of Jefferson Island's right to refuse to accept similarly non-conforming Gas.

13.3. In the event Customer delivers Gas containing any substance which harms or could harm the Facilities or the facilities of any third party, Jefferson Island shall have the right to immediately suspend taking such Gas and Customer shall indemnify and hold Jefferson Island harmless against any claims or causes of action brought by any person or entity which arise out of or are related to the storage and/or transportation of such Gas and shall reimburse Jefferson Island for any and all damages arising therefrom.

ARTICLE 14. TITLE TO GAS, POSSESSION, CONTROL, WARRANTIES

14.1. Title to and ownership of Customer's Gas shall at all times be and remain with Customer. Customer represents and warrants to Jefferson Island that Customer has full and

unqualified title to all Gas delivered to Jefferson Island hereunder, that Customer has the authority to deliver such Gas to Jefferson Island, that such Gas is free from any and all liens, charges, adverse claims and encumbrances and that Customer shall fully indemnify, defend, protect, and save Jefferson Island harmless from and against any and all suits, actions (including any interpleader or declaratory action necessitated by any such adverse claim), claims, demands, damages, costs (including court costs and reasonable attorneys' fees), losses and expenses arising from or out of any adverse claims to or against such Gas or any interest therein or in the value thereof.

14.2. Jefferson Island warrants that the thermally equivalent quantities of Gas delivered hereunder to Customer shall be free from all liens and adverse claims arising by, through, or under Jefferson Island, and it will fully indemnify, defend, protect, and save Customer harmless from and against any and all suits, actions (including any interpleader or declaratory actions necessitated by an adverse claim), losses and expenses arising from or out of any adverse claims to or against such Gas or an interest therein or in the value thereof.

14.3. Customer shall be deemed to be in control and in possession of its Gas prior to such Gas being received by Jefferson Island and shall be responsible for any damages, losses or injuries caused thereby until the same shall have been received by Jefferson Island at the Receipt Point(s). Jefferson Island shall be in control and in possession of the Gas subsequent to such Gas being received by Jefferson Island and shall be responsible for any damages, losses or injuries caused thereby until the thermally equivalent quantities shall have been delivered to Customer or its designee at the Delivery Point(s), except for injuries and damages that have been occasioned proximately by the negligence of Customer or its designee.

14.4. The risk of loss for all Gas injected into, stored, in, and withdrawn from the Facilities shall be and remain with the party having control and possession of the Gas as provided herein.

14.5. Customer shall be responsible for providing its own insurance coverage with respect to its Gas in the Facilities.

ARTICLE 15. BILLING AND PAYMENT

15.1. On or before the 10th Day of each Month, Jefferson Island shall render to Customer an invoice for the preceding Month properly identifying the specific services rendered by Jefferson Island on behalf of Customer, the amount due therefore, and the amount of Customer's Gas stored, parked, loaned or wheeled from the Facilities and for other services rendered as of the close of such Month, if applicable. If actual quantities are not known at the time of billing, then billing shall be based upon confirmed nominations, subject to adjustments when actual quantities are available.

15.2. Customer shall pay Jefferson Island the full amount reflected on the invoice rendered within fifteen (15) Days after the invoice date. If the 15th Day falls upon a weekend or bank holiday, then such payment shall be made on the last regular Business Day prior to the 15th Day. Customer shall make such payment electronically through Automated Clearing House Network (ACH) or other electronic payment service or by wire transfer, pursuant to the instructions set forth on the invoice. In the event that Customer fails to pay such amounts when due, interest

shall accrue on all unpaid amounts from the date due until paid at a rate of interest equal to the lesser of: (i) the then effective prime rate of interest, published under “Money Rates” by the Wall Street Journal plus two percent (2%) per annum; or (ii) the maximum applicable lawful interest rate.

15.3. If Customer, in good faith, disputes the amount of any such invoice or any part thereof, Customer shall pay to Jefferson Island such amount as it concedes to be correct. In addition, Jefferson Island shall have the right, at its sole discretion, to require Customer to provide sufficient security in a form satisfactory to Jefferson Island to guarantee the unpaid balance and one hundred eighty (180) Days of interest on the unpaid balance, calculated as described in Article 15.2. Jefferson Island agrees not to terminate the Customer’s Service Agreement or suspend deliveries and/or receipts of Gas because of nonpayment unless the Customer does not provide, extend or increase the security as reasonably requested by Jefferson Island, or terminates the security without Jefferson Island’s consent. Upon resolution of the disputed amount, any moneys due and payable to Jefferson Island shall be paid within ten (10) days and shall include interest as described in Article 15.2 above.

15.4. Each party shall have the right, at its own expense, upon reasonable notice and at reasonable times, to receive verification of the accuracy of any invoice, payment, demand, charge, or computation made under this SOTC and/or Service Agreement. Provided, however, that any such audit and any claim based upon errors in any invoice, etc. must be made within two (2) years after the date of such invoice.

15.5. If Customer fails to pay any amount invoiced hereunder (other than amounts disputed in good faith, as provided in Article 15.3), then Jefferson Island shall have the right to terminate or suspend service to Customer in accordance with the SOTC. Such suspension or termination shall not prejudice Jefferson Island’s right to recover from Customer such past due amounts, together with interest as provided above, nor Jefferson Island’s right to recover and Customer’s obligation to provide any Gas due Jefferson Island from Customer.

ARTICLE 16. CORRESPONDENCE

16.1. Except as otherwise provided herein, any notice, request, invoice or statement provided in this SOTC or the Service Agreement between Customer and Jefferson Island shall be in writing, and may be transmitted via ordinary mail, overnight mail, courier, fax, or email as specified below. Notice sent by fax shall be deemed to have been received upon the sending party’s receipt of its fax confirmation thereof. Notice by overnight mail, courier or email shall be deemed to have been received upon actual receipt.

NOTICES/NOMINATIONS TO JEFFERSON ISLAND:

Jefferson Island Storage & Hub, L.L.C.
Attn: Customer Service Department
1200 Smith St., Suite 900
Houston, Texas 77002
Fax: 832-397-3713

BILLING AND ACCOUNTING ISSUES TO JEFFERSON ISLAND:

Jefferson Island Storage & Hub, L.L.C.
Attn: Billing and Accounting
1200 Smith St., Suite 900
Houston, Texas 77002
Fax: 832-397-3713

ARTICLE 17. ASSIGNMENT

17.1. All covenants, stipulations, terms, conditions, obligations, and provisions of this SOTC and the Service Agreement shall extend to and be binding upon and inure to the benefit of the respective successors, assigns and legal representatives of the parties hereto. No assignment of the Service Agreement or any of the rights or obligations under this SOTC and/or the Service Agreement shall be made by either party without the other's prior written consent, which consent shall not be unreasonably withheld subject to the potential successor or assignee of such Service Agreement meeting the creditworthiness provisions contained in Article 3.2.9 of this SOTC prior to the effective date of such assignment. Nothing hereunder shall prevent either party from pledging or mortgaging its right as security for indebtedness.

ARTICLE 18. DEFAULT

18.1. Except as otherwise expressly provided herein or in Customer's Service Agreement, if either party fails to perform any of the covenants or obligations imposed on it under the Service Agreement, Confirmation Letter or this SOTC (except when such failure is excused by the terms of this SOTC and/or the Service Agreement) then the other party may at its option (without waiving any other remedy available) proceed as follows: The party alleging the other to be in default shall give written notice to the party alleged to be in default, stating the specific cause for terminating the Service Agreement and the intention of the party giving notice to terminate the same. The other party shall have thirty (30) Days after receipt of such notice to remedy the cause(s) stated in the notice. If the party receiving the notice does remedy said cause(s) and, consistent with the provisions of this SOTC and/or the Service Agreement, fully indemnify the party not in default for the damages resulting from such breach, then the notice shall be withdrawn and the Service Agreement shall continue in full force and effect. If the party receiving the notice does not so remedy the cause(s) and indemnify the party not in default within said thirty (30) Day period, then the Service Agreement shall terminate effective as of the end of said period.

18.2. Any termination of Customer's Service Agreement pursuant to the provisions of this Article shall be without prejudice to the right of either of the parties to collect any amounts or receive any Gas then due such party, and without waiver of any other remedy to which the party not in default may be entitled for breach of this SOTC and/or the Service Agreement.

18.3. IN NO EVENT SHALL JEFFERSON ISLAND OR CUSTOMER BE LIABLE HEREUNDER TO THE OTHER AT ANY TIME FOR ANY EXEMPLARY, PUNITIVE, SPECIAL, INDIRECT, CONSEQUENTIAL, REMOTE OR SPECULATIVE DAMAGES OF ANY KIND, INCLUDING LOSS OF PROFIT, LOSS OF REVENUE OR ANY OTHER

SPECIAL OR INCIDENTAL DAMAGES, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE. NOR SHALL ANY SERVICE AGREEMENT, CONFIRMATION LETTER OR THIS SOTC CONFER THIRD PARTY BENEFICIARY STATUS ON ANY ENTITY.

ARTICLE 19. APPLICABLE LAW

19.1. SERVICE AGREEMENT(S) SHALL BE GOVERNED BY, CONSTRUED, ENFORCED, AND PERFORMED IN ACCORDANCE WITH THE LAWS OF THE STATE OF TEXAS, WITHOUT REGARD TO PRINCIPLES OF CONFLICTS OF LAW OR PRINCIPLE THAT MIGHT REFER SAME TO THE LAWS OF ANOTHER JURISDICTION. FURTHER, THE PARTIES STIPULATE THAT SUCH SERVICE AGREEMENT IS DEEMED TO HAVE BEEN MADE AND ENTERED INTO BY THEM IN THE STATE OF TEXAS.

19.2. Forum and Jurisdiction. With respect to any suit, action or proceedings relating to this SOTC and any Service Agreement(s) (the "Proceeding"), Jefferson Island and Customer irrevocably submits to the exclusive jurisdiction of the courts of the State of Texas and the United States District Court in Harris County, Texas, and irrevocably waives any objection which it may have at any time to the laying of venue of any Proceedings brought in any such court, waives any claim that such Proceedings have been brought in an inconvenient forum and further waives the right to object, with respect to such proceedings, that such court does not have jurisdiction over Jefferson Island and Customer. Nothing in this SOTC and any Service Agreement(s) precludes either party from enforcing in any jurisdiction any judgment, order or award obtained in any such court.

ARTICLE 20. CONDITIONS PRECEDENT

20.1. Jefferson Island shall not be obligated to commence any service under a Service Agreement, or continue any service after it has commenced, unless and until (a) all facilities, of whatever nature, as are required to permit the receipt, measurement, transportation, storage, and delivery of Gas thereunder have been installed by the party deemed responsible in that agreement to install such facilities, and are in operating condition, (b) Jefferson Island has received all necessary regulatory authorizations to perform the service, and such authorizations are satisfactory to Jefferson Island, in its sole discretion, and (c) Customer has arranged for the delivery and receipt by any necessary third-party Interconnecting Pipeline, Point Operator or third-party transporter not connected to Jefferson Island of volumes to be transported and/or stored thereunder by Jefferson Island.

ARTICLE 21. FORCE MAJEURE

21.1. If either party is prevented, wholly or in part, by Force Majeure to perform its obligations hereunder, other than the obligation to make payments then or thereafter due, it is agreed that performance of the respective obligations of the parties hereto, so far as they are affected by Force Majeure, shall be suspended from the inception of any such inability until it is corrected but for no longer period. The party claiming such inability shall give notice thereof to the other party as soon as practicable after the occurrence of the Force Majeure. If such notice is

first given by telephone, it shall be confirmed within thirty (30) Days, in writing, which, for Jefferson Island, may be accomplished through posting under Informational Postings on its Internet Web Site, by email, by fax, or by any other mutually agreeable electronic communications giving full particulars. The party claiming such inability shall promptly correct such inability to the extent it may be corrected through the exercise of reasonable diligence. The parties agree that changes in economic or market conditions that make performance more economically burdensome do not constitute Force Majeure events. The parties further agree, as to Firm Storage Service only, that the interruption by Interconnecting Pipelines, Point Operators, or other third-party transporters not connected to Jefferson Island of firm or interruptible service performed by such third parties, shall not constitute Force Majeure.

21.2. The term “Force Majeure” as employed herein shall mean acts of God, governmental action, strikes, lockouts or other industrial disputes or disturbances, acts of the public enemy, wars, blockades, insurrections, riots, terrorism, vandalism, epidemics, landslides, lighting, earthquakes, fires, hurricanes, tornadoes, storms, storm warnings, floods, washouts, freezes, or other severe weather conditions which necessitate extraordinary measures and expense to maintain operations, arrests and restraints of governments and people, civil disturbances, explosions, breakage of, accidents to, or mechanical failure of machinery, equipment, lines of pipe or subsurface storage caverns regardless of how caused, failure of any Interconnecting Pipeline(s) or Point Operators to receive or take any volumes of Gas tendered for receipt or delivery at the Point(s) of Receipt or Delivery hereunder, and any other causes, whether of the kind herein enumerated or otherwise, not within the control of the party claiming suspension (including, but not limited to, acts of negligence or willful misconduct of third parties, whether or not under the control employ or supervision of the party claiming suspension) and which by the exercise of due diligence such party is unable to prevent or overcome. Such term shall likewise include: (a) in those instances where either party hereto is required to obtain servitudes, rights-of-way grants, easements, permits or licenses to enable such party to fulfill its obligations hereunder, the inability of such party to acquire, or the delays on the part of such party in acquiring, at reasonable cost and after the exercise of reasonable diligence, such servitudes, rights-of-way grants, easements, permits or licenses; and (b) in those instances where either party hereto is required to obtain or furnish labor, materials and supplies for the purpose of constructing or maintaining facilities or is required to secure permits or permissions from any governmental agency to enable such party to fulfill its obligations hereunder, the inability of such party, at reasonable cost and after the exercise of reasonable diligence, to obtain or furnish such labor, materials and supplies or to secure such permits and permissions.

21.3. The settlement of strikes or lockouts shall be entirely within the discretion of the party having the difficulty, and the requirement in Article 21.1 above that any Force Majeure event shall be remedied with all reasonable dispatch shall not require the settlement of strikes or lockouts by acceding to the demands of any opposing party when such course is inadvisable in the discretion of the party having the difficulty.

21.4. Neither Customer nor Jefferson Island shall be liable to the other for any losses or damages, regardless of the nature thereof and howsoever occurring, whether such losses or damages be direct or indirect, immediate or remote, by reason of, caused by, arising out of, or in any way attributable to the suspension of performance of any obligation of either party when

such suspension occurs because a party is rendered unable, wholly or in part, by Force Majeure to perform its obligations.

ARTICLE 22. TERM

22.1. The term of any services performed under this SOTC shall be governed by the Service Agreement entered into between the Customer and Jefferson Island.

ARTICLE 23. GAS TO BE WITHDRAWN UPON TERMINATION

23.1. Customer must have all of its Working Gas withdrawn by the end of the term of the Service Agreement and/or Confirmation Letter between Customer and Jefferson Island. If Customer fails to withdraw all of its Working Gas by the end of the term, then Jefferson Island may take, free and clear of any adverse claims, title to such Working Gas that was not withdrawn pursuant to Articles 23.2 and 23.3 herein below.

23.2. If upon expiration of Customer's Service Agreement and/or Confirmation Letter, quantities of Customer's Working Gas remain in the Facilities for any reason other than Jefferson Island's failure to make properly nominated quantities available for delivery, then Jefferson Island shall have the option, in its sole discretion, to either (i) extend the term of Customer's Service Agreement and/or Confirmation Letter for thirty (30) Days within which time Customer shall, under conditions of delivery determined by Jefferson Island, properly nominate and accept deliveries at the Delivery Point(s) from the Facilities of all of its remaining Working Gas at a charge equal to \$2.00 times the Working Gas balance remaining in the Facilities or other mutually agreeable rates, or (ii) purchase each MMBtu of Customer's Working Gas balance remaining in the Facilities at a price per MMBtu equal to 85% of the Gas Daily published price for the Henry Hub location on the day Jefferson Island exercises its option.

23.3. Notwithstanding anything in Customer's Service Agreement and/or Confirmation Letter or this SOTC to the contrary, and in the event Jefferson Island elects under Article 23.2 above to either (i) extend the term of Customer's Service Agreement and/or Confirmation Letter for thirty (30) Days, and if after such thirty (30) Day extension period, Customer still has Working Gas remaining in the Facilities, or (ii) purchase Customer's remaining Working Gas balance at the price specified in Article 23.2 above, title to all said Working Gas remaining in the Facilities shall automatically be transferred to Jefferson Island at the point specified in (i) or (ii) hereof, whichever is applicable, as compensation for Customer's failure to properly nominate and accept delivery of such Working Gas and Customer will have no further rights with regard thereto. To the extent that the foregoing title transfer provision may be deemed to constitute liquidated damages, the parties agree that Jefferson Island's damages from Customer's failure to nominate and accept delivery of Gas, which may include but not be limited to lost opportunity costs, are difficult or impossible to determine and that such title transfer constitutes a reasonable approximation of such damages.

23.4. If at any time service pursuant to a Service Agreement and/or Confirmation Letter is terminated prior to the end of the term specified therein, and Customer has Working Gas or imbalance gas in its then-current Storage Inventory, Customer shall be required to withdraw its Working Gas and imbalance gas within a thirty (30) day period beginning on the day of

termination or Customer may transfer title to any volumes of Working Gas and imbalance gas in storage to a third party with whom Jefferson Island has a Service Agreement, with such transfer to be subject to any injection conditions or charges applicable to such third party. If during the thirty (30) day period there is an event of Force Majeure that prevents Customer from withdrawing its Working Gas and imbalance gas, the thirty (30) day period will be extended by term of the Force Majeure. During any thirty (30) day period, the Service Agreement and/or Confirmation Letter shall continue in force and effect for the sole purpose of withdrawal and delivery of and payment for storage services for said Working Gas and imbalance gas. If the Gas is not withdrawn within the specified time period, Jefferson Island shall take, free and clear of any adverse claims, title to such Working Gas and imbalance gas not withdrawn.

ARTICLE 24. INDEMNIFICATION

24.1. Subject to the other provisions of this SOTC, Customer agrees to fully defend, protect, indemnify and hold harmless Jefferson Island, its parent company and affiliates along with their respective officers, employees, agents, and contractors from and against each and every claim, demand, or cause of action, and any liability, cost, expense (including court costs, and reasonable attorneys' fees), damage or loss of whatever character arising out of or in connection with (a) Customer's failure to deliver to Jefferson Island sufficient Gas to satisfy the commitment which Customer has undertaken to fulfill or (b) Customer's failure to arrange for receipt of Gas in accordance with the service by any necessary Interconnecting Pipeline or Point Operator except to the extent of any Jefferson Island negligence or willful misconduct.

24.2. Subject to the other provisions of this SOTC, Jefferson Island agrees to fully defend, protect, indemnify and hold harmless Customer, its parent company and affiliates along with their respective officers, employees, agents, and contractors from and against each and every claim, demand, or cause of action, and any liability, cost, expense (including court costs, and reasonable attorneys' fees), damage or loss of whatever character arising out of or in connection with (a) Jefferson Island's failure to deliver to Customer sufficient Gas to satisfy the commitment which Jefferson Island has undertaken to fulfill or (b) Jefferson Island's failure to arrange for receipt of Gas in accordance with the service by any necessary Interconnecting Pipeline or Point Operator, except to the extent of any Customer negligence or willful misconduct.

ARTICLE 25. GOVERNMENT REGULATION

25.1. Customer's Service Agreement and this SOTC are subject to all present and future valid applicable state, local and federal statutes, ordinances, rules, regulations, orders, judgments and other binding determinations, including without limitation the provisions of Subpart C of Part 284 of FERC's regulations. The parties hereto take cognizance of the fact that the Natural Resources and Energy Act of 1973, Chapter 7, Title 30, Louisiana Revised Statutes of 1950, as it may be amended from time to time, is in effect, and the administration of said Act, Subpart C of Part 284 of FERC's regulations, or other applicable state, local or federal statutes, ordinances, rules, regulations, orders, judgments or other binding determinations may affect contractual obligations undertaken by the terms of the Customer's Service Agreement. Therefore, notwithstanding any provisions of the Customer's Service Agreement to the contrary, the parties hereto covenant that if the administration of said Act or other applicable state, local or federal

statutes, ordinances, rules, regulations, orders, judgments or other binding determinations affect the obligations of either party, then the party complying with a rule, regulation, or order issued under the provisions of said Act, Subpart C of Part 284 of FERC's regulations, or other applicable state, local or federal statutes, ordinances, rules, regulations, orders, judgments or other binding determinations shall be excused from the performance of said obligations while so complying (except for those obligations to make payments for services rendered pursuant to the Service Agreement) and shall not for reason thereof be liable or responsible in any manner to the other party for failure to comply with such contractual obligations.

25.2. If a governmental authority having jurisdiction over the terms and conditions of the services provided under Customer's Service Agreement and this SOTC alters, amends, or revokes the authorization that governs the provision of such services in a manner that has a material adverse effect on either party's ability to comply with its obligations thereunder, as determined solely by the affected party, or has a material adverse effect on the economic benefits to the affected party of performance of such obligations, then Customer's Service Agreement may be terminated by the affected party upon the giving of written notice to the other.

ARTICLE 26. MISCELLANEOUS

26.1. Customer agrees that Jefferson Island shall have the unilateral right to file with the appropriate state or federal regulatory agency and make changes effective in any provision of the SOTC applicable to service provided hereunder. Jefferson Island shall provide written notice to Customer of any such changes. Notwithstanding the foregoing, subsequent to execution of a Service Agreement, Jefferson Island does not have the unilateral right without consent of the Customer to change any of the specific rate, quantity, type of service selection, or delivery/receipt point terms included in any individual Service Agreement. Jefferson Island agrees that Customer may contest any of the above-mentioned filings by Jefferson Island, and that Customer reserves whatever rights it may have with respect to such filings.

26.2. The descriptive headings of the provisions of this SOTC are formulated and used for convenience only and shall not be deemed to affect the meaning or construction of any such provisions.

26.3. Waiver of any breach or failure to enforce any of the terms and conditions of this SOTC at any time shall not in any way affect, limit or waive either party's right thereafter to enforce and compel compliance with every term and condition hereof.

26.4. Jefferson Island reserves the right to waive the provisions of this SOTC; provided, that any such waivers shall be given on a nondiscriminatory basis to any Customer similarly situated.

26.5. Jefferson Island and Customer agree that either party may electronically record all telephone conversations with respect to Service Agreements and/or Confirmation Letters between their respective employees, without any special or further notice to the other party. The parties agree not to contest the validity or enforceability of telephonic recordings entered into in accordance with these provisions.

26.6. In the event that any term or provision in any Service Agreement is inconsistent with any term or provision in this SOTC, this SOTC shall control and the Service Agreement will be deemed modified accordingly.